

CYBER SECURITY, FRAUD & SCAM INFORMATION SHEET

There are organisations that can provide advice, support, and reporting services relating to cyber incidents, scams, or fraud. This information sheet brings together trusted UK resources that may help you protect yourself, seek assistance, and report concerns.

Report It

National Cyber Security Centre (NCSC)

Part of GCHQ. Helps businesses, the public sector, and individuals protect the online services and devices that we all depend on.

- Online: <https://www.ncsc.gov.uk/collection/phishing-scams>

Report Fraud (formerly Action Fraud)

The UK's national reporting centre for cyber crime and fraud for England, Wales, and Northern Ireland. Run by the City of London Police.

- Online: <https://www.reportfraud.police.uk/>
- Phone: 0300 123 2040
- Email: Forward suspicious email to report@phishing.gov.uk

National Cyber Crime Unit

Part of the National Crime Agency. Leads the UK-wide fight against high-level serious and organised cyber crime.

- Online: <https://www.nationalcrimeagency.gov.uk/>

Other: Text Messaging Reporting Tools

You can also forward text messages suspected of being scams for free to 7726 to alert mobile operators.

Stay Safe

Stop! Think Fraud

Provides guidance on how to protect yourself from fraudsters by staying vigilant. The National Campaign Against Fraud is led by the UK Government in partnership with City of London Police, National Cyber Security Centre and National Crime Agency.

- Online: <https://stopthinkfraud.campaign.gov.uk/>

Get Support

The Cyber Helpline

The Cyber Helpline provides free, expert help for victims of cybercrime and online harm.

- Online: <https://thecyberhelpline.com/>

Citizen's Advice

Offers guidance and practical next steps if you or someone you know has fallen victim to a consumer scam.

- Online: <https://www.citizensadvice.org.uk/about-us/information/contact-the-consumer-service/>
- Phone: 0808 223 1133

Age UK

Support for over 60's, helping with long term effects of fraud.

- Online: <https://www.ageuk.org.uk/information-advice/money-legal/scams-fraud/>